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Monday, 12 September 2016

To: The Members of the **External Partnerships Select Committee**
(Councillors: Paul Deach (Chairman), Dan Adams (Vice Chairman), Ian Cullen, Ruth Hutchinson, Rebecca Jennings-Evans, David Lewis, Katia Malcaus Cooper, Alan McClafferty, Max Nelson, Adrian Page, Robin Perry, Chris Pitt, Joanne Potter, Nic Price and Darryl Ratiram)

In accordance with the Substitute Protocol at Part 4 of the Constitution, Members who are unable to attend this meeting should give their apologies and arrange for one of the appointed substitutes, as listed below, to attend. Members should also inform their group leader of the arrangements made.

Substitutes: Councillors Oliver Lewis, Jonathan Lytle, Wynne Price, Ian Sams and Pat Tedder

Dear Councillor,

A meeting of the **External Partnerships Select Committee** will be held at Surrey Heath House on **Tuesday, 20 September 2016 at 7.00 pm**. The agenda will be set out as below.

Please note that this meeting will be recorded.

Yours sincerely

Karen Whelan

Chief Executive

AGENDA

Pages

Part 1 (Public)

- 1 Apologies for Absence**
- 2 Chairman's Announcements and Welcome to Guests**

- | | | |
|----------|--|----------------|
| 3 | Minutes of Previous Meeting | 3 - 8 |
| | To confirm and sign the minutes of the External Partnerships Select Committee meeting held on 28 June 2016. | |
| 4 | Declarations of Interest | |
| | Members are invited to declare any disclosable pecuniary interests and non-pecuniary interests they may have with respect to matters which are to be considered at this meeting. Members who consider they may have an interest are invited to consult the Monitoring Officer or the Democratic Services Officer prior to the meeting. | |
| 5 | Housing Associations in Surrey Heath | 9 - 10 |
| | To receive a presentation from Julian Chun, Operations Director, Sentinal Housing, James Pennington, Regional Land Director, Thames Valley Housing Association and Robert Mills, Regional Manager, Accent South Housing on the work of their Housing Associations in the Borough. | |
| 6 | Blackwater Valley Countryside Partnership | 11 - 12 |
| | To receive a briefing from Steve Bailey, Manager, on the work of the Blackwater Valley Countryside Partnership. | |
| 7 | Basingstoke Canal Authority | 13 - 14 |
| | To receive a briefing from Fiona Shipp, Canal Manager, and James Taylor, Strategic Manager, on the work of the Basingstoke Canal Authority. | |
| 8 | Committee Work Programme | 15 - 16 |
| | To consider a report setting out the External Partnerships Select Committee's work programme for 2016/17. | |

Date of Next Meeting

The next meeting of the External Partnerships Select Committee is scheduled to take place on Tuesday 22 November 2016 at 7pm.

Minutes of a Meeting of the External Partnerships Select Committee held at Surrey Heath House on 28 June 2016

- + Cllr Paul Deach (Chairman)
- Cllr Dan Adams (Vice Chairman)

- | | |
|-------------------------------|-----------------------|
| Cllr Ian Cullen | + Cllr Robin Perry |
| - Cllr Ruth Hutchinson | + Cllr Chris Pitt |
| - Cllr Rebecca Jennings-Evans | Cllr Joanne Potter |
| + Cllr David Lewis | + Cllr Nic Price |
| Cllr Jonathan Lytle | + Cllr Darryl Ratiram |
| - Cllr Katia Malcaus Cooper | + Cllr Ian Sams |
| + Cllr Alan McClafferty | - Cllr John Winterton |
| + Cllr Max Nelson | |

- + Present
- Apologies for absence presented

Substitutes: Cllr Jonathan Lytle (for Cllr Dan Adams)
Cllr Ian Sams (for Cllr Katia Malcaus Cooper)

In Attendance: Cllr Colin Dougan

Guests: Arthur Birkby, Voluntary Support North Surrey
Laurence Cottis, Tringhams
Gill Gibson, Surrey Heath Age Concern
Ian Graham, Surrey Heath Age Concern
Libby Holcombe, Voluntary Support North Surrey
Suzie Tobin, Voluntary Support North Surrey
Solette Shepherdson, Voluntary Support North Surrey

1/EP Chairman's Announcements and Welcome to Guests

The Chairman welcomed Laurence Cottis, Tringhams, Arthur Birkby, Suzie Tobin, Solette Shepherdson and Libby Holcombe, Voluntary Support North Surrey, and Gill Gibson and Ian Graham, Surrey Heath Age Concern, to the meeting.

2/EP Minutes

RESOLVED that the minutes of the meeting of the External Partnerships Select Committee held on 29 March 2016 be agreed as a correct record and signed by the Chairman.

3/EP Declarations of Interest

There were no declarations of interest.

4/EP Voluntary Support North Surrey

Solette Shepherdson, Chief Executive Officer, and Arthur Birkby, Chairman, gave a presentation in respect of Voluntary Support North Surrey's work in the Surrey Heath area.

Voluntary Support North Surrey (VSNS), a registered charity limited by guarantee, provided a support service to third sector organisations across Surrey Heath and Runnymede Borough Council areas with the aim of building capacity and improving their resilience. Fifty percent of the organisation's work took place in the Surrey Heath area.

VSNS received funding from a range of sources including Surrey County Council, Surrey Heath Borough Council, Runnymede Borough Council and local Clinical Commissioning Groups. The £30,000 annual grant received by VSNS from Surrey Heath Borough Council represented approximately 8% of the organisation's budget.

A unique aspect of VSNS's relationship with Surrey Heath Borough Council was the presence of a Service Level Agreement that contained a set of objectives specific to the Surrey Heath area. Agreement of these objectives was an iterative process driven by Council officers and regular meetings took place to discuss and challenge the progress being made to achieve these objectives.

VSNS was working to reduce their deficit which currently stood at £18,000 and it was envisaged that the budget would be balanced by the end of the 2016/17 financial year. An increase in grant funding was acknowledged however it was stressed that this was negated by a reduction in the rent subsidy that the organisation received on its offices in the Ian Goodchild Centre.

Key areas of work for VSNS included developing and promoting volunteering, providing advice and guidance to the third sector on a range of subjects including governance matters and assisting with the identification of potential funding streams, provision of training opportunities and the administration of the vetting and barring service for local voluntary organisations.

82% of the groups and organisations supported by VSNS had made use of the funding advice and support services offered. These included access to the Grant Finder programme, weekly bulletins detailing any new funding streams identified, completing funding bids on behalf of organisations and proof reading funding bids before they were submitted. It was difficult to place a figure on the total amount of funding the VSNS had helped organisations raise however anecdotal evidence suggested that approaching smaller funds had a greater success rate than approaching larger national funding providers.

70% of the groups supported by VSNS have made use of the volunteer recruitment services on offer. Although the majority of people looking for voluntary work found placements without VSNS's assistance, the organisation had a good track record of success in finding voluntary placements for those with more

specific needs for example ex-offenders, job seekers and those with learning disabilities.

A Volunteer Plan had been produced to improve the recruitment and retention of volunteers by third sector groups. As part of the Plan, VSNS would work with third sector groups to improve their use of social media to raise awareness of their work and to recruit volunteers. The plan also set out VSNS's aim to help third sector groups invest more in their volunteers in order to improve volunteer retention rates.

Arising from Members' questions and comments the following points were noted:

- A requirement to produce quarterly reports for Surrey Heath Borough Council was felt to place an unnecessary constraint on resources.
- The two mobile home parks in the Mytchett area were classified as having high levels of deprivation compared to other parts of the Borough and would benefit from additional support.
- Although VSNS charged other voluntary groups rent to work from the Ian Goodchild Centre the income received did not cover the cost of the rent and service charge that VSNS had to pay to the Council.
- It was acknowledged that the organisation's lack of engagement with social media was an area that needed to be developed and work was now taking place to focus on this.
- It was suggested that Council media channels be used to help raise awareness of VSNS's work.

RESOLVED that:

- i. Consideration be given to reviewing the reporting requirements placed on Voluntary Support North Surrey to reduce pressure on resources
- ii. The use of Council communication channels to raise awareness of Voluntary Support North Surrey's work to be explored.

The Committee thanked Voluntary Support North Surrey for their update.

5/EP Tringham's Lunch Club

Lawrence Cottis, Treasurer, gave a presentation in respect of Tringhams; a group set up in 2004 to promote the welfare of the elderly within the parishes of West End, Chobham, Bisley and Windlesham.

Tringhams collected elderly residents from across the area on two days a week and brought them to the Sports Pavilion in Benner Lane where they could enjoy a freshly prepared hot lunch and a range of social activities including exercise classes and day trips. The service was currently being provided to approximately 16 clients aged between 75 and 95 years old. It was hoped that these numbers would be increased to a regular client base of 20 however the demographic of the target client group meant that the client group was not static.

Exploration of alternative funding streams had resulted in Tringhams raising an additional £9,125 during the 2015/16 financial year from a variety of sources including: the Surrey Community Fund, Surrey County Council Fund, West End Parish Council, West End Village Society and donations and legacies from clients and their families.

Arising from members' questions and comments the following points were noted:

- Costs were kept as low as possible however this needed to be balanced against ensuring that clients remained safe. For example, for a period a trial ran using only one mini-bus however it had proved impossible to safely transport all clients to and from the centre within the timescales required.
- Whilst reducing the number of minibuses owned by Tringhams to one would save Tringhams approximately £2,000 a year this saving would need to be offset against the costs incurred by the increase in Dial a Ride use that would be necessary.
- Eight volunteer drivers provided minibus transport for clients however more drivers were needed and Dial a Ride was being used to supplement provision.
- It was agreed that an approach for funding would be made to the West End Village Fete Committee.
- Mobility issues meant that a number of clients were unable to get in or out of cars easily and as a consequence minibuses were required in order to transport clients safely.
- Discussions had taken place with Surrey Heath Borough Council over the possibility of Tringhams buying a new minibus which would then be managed and maintained by the Council who would be able to use it on those days when Tringhams weren't. However these discussions had stalled and to date no decision had been reached on the matter.
- Tringhams had assumed responsibility for running the Bisley Butts Centre however this service had since closed.
- Tringhams was pro-active in their promotional activities and information about the services on offer had in the past been placed in village newsletters, church newsletters, parish magazines, GP surgeries in Chobham and West End and on Webcare.
- Work was underway to raise awareness of legacy giving amongst clients and their families.
- It was suggested that Council communication channels be used to encourage people to become volunteers.
- It was suggested that the Council could help facilitate discussions with Clinical Commissioning Groups to raise awareness of the organisation and the benefits that referrals to the service could have for patients.
- It was acknowledged that whilst Tringhams' constitution stated that the organisation had been set up to assist residents of a particular area this could be amended if it improved the long term viability of the organisation.
- Raising awareness of the service amongst younger people as an example of the services available for their parents could help to increase the size of Tringhams' client base.

The Committee expressed their support of Tringhams and commended them for the service that they provided.

RESOLVED that:

- i. Officers to support discussions with appropriate Clinical Commissioning Groups to raise referral rates from GP surgeries.
- ii. Work would take place to explore how awareness of Tringhams amongst the children of potential clients might be improved.
- iii. Council officers to take a proactive role in discussions on community transport options and the exploration of the wider co-ordination of transport for voluntary groups across the Borough.
- iv. The use of Council communication channels to raise awareness of Tringhams to be explored.

The Committee thanked Tringhams for their update and commended them for the work that they did.

6/EP Surrey Heath Age Concern

Gill Gibson, Charity Manager, and Ian Graham, Treasurer, gave a presentation in respect of the work of Surrey Heath Age Concern.

Surrey Heath Age Concern received a grant of £10,000 from Surrey Heath Borough Council; a figure that equated to approximately one third of the group's total budget. The charity employed three part-time members of staff working a total of 38 hours a week.

The Group's main objective was to enhance the lives of older people living in the Surrey Heath area. This was done through three main activities: a visiting and befriending service, the provision of the Rainbow Café in Camberley and Tea and Chatter sessions.

The Visiting and Befriending Service used a network of volunteers to provide companionship and reassurance to older people living in the Borough. Volunteer befrienders were carefully matched with their older person and received training before they started making visits. Volunteers were expected to make at least one one hour visit a week to the person they were matched with and visits could be made at any mutually agreed time including evenings and weekends. In addition to providing companionship, befrienders also fed any concerns that they might have back to Age Concern to ensure that problems were dealt with appropriately. The service was provided free of charge and was heavily oversubscribed.

The Rainbow Café in Camberley town centre was run by a part-time manager supported by 36 volunteers. In addition to offering snacks and drinks to the over fifties the café also provided free monthly 'Tea and Tech' sessions so that older residents could learn new computer skills. It was reported that the café currently managed to cover its costs and takings had doubled since the recent refurbishment.

In May 2015, monthly Tea and Chatter sessions were set up to enable older people to socialise on Sunday's and help counter-act loneliness. These sessions

attracted up to 45 people a month and Age Concern was working with the housing associations to make use of under-utilised communal areas in residential homes so that the scheme could be expanded.

Arising from Members' questions and comments the following points were noted:

- Managing the activities of the volunteers was particularly resource intensive and the waiting list for the volunteer befriending service had been temporarily closed to new applicants to ensure that the service was provided to an appropriate standard.
- The majority of those using the Rainbow Café were in their 80s and 90s.
- It was clarified that Surrey Heath Age Concern was independent of the national Age Concern organisation.
- It was suggested that experiential marketing would help raise awareness of the services offered.
- The possibility of Age Concern using Tringhams minibuses on Sundays to transport people to its tea and chatter groups would be explored outside the meeting.

The Committee thanked Surrey Heath Age Concern for their update and commended them for the work that they did.

7/EP Committee Work Programme

The Committee received a report setting out the proposed work programme for the Committee for the coming year.

It was agreed that the accounts of those organisations supported by Surrey Heath Borough Council would be appended to reports when the organisations were invited to attend meetings.

The Committee noted the report.

Chairman

Joint Presentation from the Registered Social Landlords in Surrey Heath

Portfolio	Transformation
Ward(s) Affected:	All

Purpose

To receive a presentation from Accent, Thames Valley Housing and Sentinel to understand the current challenges for the sector and whether there are any specific obstacles or opportunities to delivering more affordable housing in Surrey Heath.

Introduction to Accent

1. Accent have been providing high quality social housing for rent and sale for 50 years and remain firmly committed to providing their residents with the excellent homes and top quality services they have a right to expect.
2. They currently own and manage over 21,500 homes across the country, which over 34,000 residents call home. Their residents' homes and services are managed by their regional offices in Middlesbrough, Burnley, Bradford, Camberley and Peterborough. The head office is located in Shipley, West Yorkshire.
3. Their vision is “Making a Difference”. Their three objectives are:
 - Improving homes.
 - Improving communities and lives..
 - Delivering a personal, modern and better service.
4. Their core values are: respectful, creative, dependable and open and honest.

Introduction to Thames Valley Housing

5. Thames Valley Housing Association (TVHA) is a medium-sized housing association based in Twickenham, South West London. TVHA own or manage some 15,000 homes in London, Berkshire, Surrey, Hampshire, Oxfordshire, Buckinghamshire, Wiltshire and Sussex. These include traditional rented housing, shared ownership, key worker and student accommodation.
6. Their vision is: For everyone to have the chance to build their lives from a base of a good home. They believe that a good, safe, secure home is a critical foundation for successful people, families and communities. Without one, it’s difficult to do well at school, hold down a job, or raise a family.
7. Their Mission is: To provide good quality affordable homes and invest in communities. The housing crisis is particularly acute in London & the South. They aim to build good quality, new homes and manage them well and grow the social capital of the communities they work in.
8. In order to generate a profit to help fund their social purpose, they also have a market rent business called “Fizzy” and a joint venture to build housing for sale.

Introduction to Sentinel

9. Sentinel is a single organisation of just over 200 staff, who own and manage 10,000 homes, 3,400 garages and 20 shops. As a not-for-profit landlord, any surplus from our £60m a year turnover is reinvested back into their neighbourhoods, such as on more upgrades of existing homes, regenerating outdated estates, or simply building more homes.
10. Sentinel is run by a board including two resident board members, plus others drawn from a wide mix of backgrounds in both the public and private sectors. The board's role is to lead, direct, control and challenge and monitor all their work, from where to build new homes to how much they invest in improving existing homes. Although they are an independent housing association, and not part of a group, they do have affiliations and partnerships to ensure the best possible deal for their local area. Their purpose is: "To provide homes for those who are unable to access housing on the open market." Their vision is "Making a difference to communities by providing quality homes and services that people value".
11. Their Values are: We believe that good quality affordable housing is the bedrock that so many other things in life depend on. But it's about more than bricks and mortar – it's about people, communities and opportunities. And this is reflected in their values:
 - Putting customers at the heart of what we do - we'll listen, be transparent and deliver our promises.
 - Being open and honest – we'll give clear explanations and be consistent.
 - Valuing and respecting people – we'll treat people as individuals.
 - Encouraging challenge and change – we'll be positive, forward thinking and adaptable
 - Demonstrating passion and commitment – we'll take ownership and have a can do approach.

Purpose

12. The purpose of inviting our local registered social landlords to the External Partnerships Select Committee is for Members to understand the current challenges for the sector and whether there are any specific obstacles or opportunities to delivering more affordable housing in Surrey Heath.

Recommendation

13. The Committee is asked to consider the presentation and consider any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers: None.

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Presentation –

Portfolio	Community
Ward(s) Affected: n/a	

Blackwater Valley Countryside Partnership

Purpose
To receive a presentation from the Blackwater Valley Countryside Partnership.

Introduction

1. The Blackwater Valley Countryside Partnership (BVCP) restore and manage the Blackwater Valley’s Countryside to maximise its value for outdoor recreation, landscape, wildlife and healthy living by involving and co-ordinating the work of local authorities, communities and landowners.
2. It is estimated between 5,000 and 10,000 Surrey Heath residents benefit from the partnership annually but there are no exact figures.

Service Level Agreement

3. The Council has an annual service level agreement with BVCP, which sets out the expectation of either party in return for an annual grant currently standing at £10,000 per annum.
4. Within this year’s agreement (2016/17) BVCP has agreed to deliver the following services:
 - A Strategic development of the Blackwater Valley
 Work with partners, planners and leisure officers to increase public greenspace in the Valley including new SANG sites.
 - Manage the Hawley Meadows/Blackwater Park SANG and Swan Lake Park SANG both used by SHBC. Produce annual reports for these sites.
 - Review Blackwater Valley strategy and business plan.
 - B Community involvement
 Organise and lead 150 conservation projects within the Valley for local volunteers, involving 1,500 people, at least 15 projects involving 80 people in Surrey Heath. Work with Blackwater Valley Countryside Trust and site owner to carry out reed bed restoration project in Surrey Heath to contribute to Surrey Biodiversity targets
 - C Financial
 Work to the partnership budget as agreed by BVCP members committee with at least £120,000 raised additional to core LA contributions. Value of volunteer activity in direct support of BVCP activities anticipated to be £150,000. Work to the value of £10,000 will be undertaken on sites within Surrey Heath Borough.

5. Ongoing monitoring of the service level agreement takes place throughout the year by Council Officers and Council Representatives. The Council Representatives on BVCP are Cllr David Lewis and Cllr Wynne Price.

Financial Sustainability

6. The Council values the work undertaken by our revenue grant funded voluntary organisations enormously. Despite the Council's ongoing commitment to these organisations, in the current economic climate no guarantees are available that the current funding levels will be able to be met in future years. The purpose of inviting our revenue grant funded organisations to the External Partnerships Select Committee is for Members to explore how the organisations are preparing themselves for future financial sustainability and what fund-raising strategies they are using to do this.
7. Unlike the other Revenue Grant Funded Organisations, the BVCP is funded through a formal agreement arrangement. At the Executive on 12 January 2016, it was resolved that:

“the Blackwater Valley Countryside Partnership be given 12 months formal notice of termination of the current arrangements in order to provide for the cessation or reduction in the grant should this become necessary in the future.”
8. This notification was therefore given. The reserves for the BVCP at 31/3/15 were £98,993.

Recommendation

9. The Committee is asked to consider the presentation and consider any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers: Revenue Grant Funding Application Form
Executive 12 January 2016: Grants to Voluntary Organisations Report

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Service Head: Louise Livingston Executive Head of Transformation

Presentation –Basingstoke Canal Authority

Portfolio	Community
Ward(s) Affected:	n/a

Purpose

To receive a presentation from Basingstoke Canal Authority.

Introduction

1. The Basingstoke Canal Authority (BCA) manages and maintains the 32 mile long canal which serves Mytchett, Deepcut, Frimley and Camberley. It provides a unique facility for improving the quality of life of local residents, giving unrestricted access to open space and leisure opportunities for the community.
2. There are 4.2 million residents within a 60 minute drive of the canal and 700,000 within a 30 minute drive. It is estimated that 30% of Surrey Heath residents were assisted by the organisation in the past 12 months, but there is no accurate information.

Service Level Agreement

3. The Council has an annual service level agreement with BCA, which sets out the expectation of either party in return for an annual grant currently standing at £10,000 per annum.
4. Within this year’s agreement (2016/17) the grant will contribute towards meeting the organisations strategic priorities:
 - Ensure the Basingstoke Canal is accessible, welcoming and safe. A robust set of policies, procedures and work programmes to ensure safety for canal staff, users and local residents.
 - Achieve economic benefits around tourism and financial sustainability. A viable canal generating local economic, social and environmental benefits. A robust capital investment programme leading to medium term financial sustainability.
 - Improve biodiversity and landscape and achieve Site of Special Scientific Interest (SSSI) target condition. Consider the biodiversity needs integral to other functions on the canal ensuring a balance of needs working towards an overall improvement in SSSI condition.
 - Improve the supply and management of water to sustain navigation and biodiversity. Continue with research to find additional sustainable water supplies for the canal and embrace technology to better monitor and predict management and change.
 - Engage the community in understanding and appreciating the canal. Develop a Basingstoke Canal identity which can be advertised across the network in a variety of media.
 - Develop volunteering opportunities. Provide an inclusive and wide range of opportunities for outdoor learning, training and involvement in the canal.

- Repair and improve structures to a standard that is long term and sensitive to heritage and environment. An Asset record, backed up by a programme of regular monitoring and inspections to inform annual work programmes and longer term financial planning.
5. Ongoing monitoring of the service level agreement takes place throughout the year by Council Officers and Council Representatives. The Council Representatives on BCA are Cllr David Lewis and Cllr Nick Chambers (sub).

Financial Sustainability

6. The Council values the work undertaken by our revenue grant funded voluntary organisations enormously. Despite the Council's ongoing commitment to these organisations, in the current economic climate no guarantees are available that the current funding levels will be able to be met in future years. The purpose of inviting our revenue grant funded organisations to the External Partnerships Select Committee is for Members to explore how the organisations are preparing themselves for future financial sustainability and what fund-raising strategies they are using to do this.
7. The reserves for the BCA at 31/3/15 were £336,474.

Recommendation

8. The Committee is asked to consider the presentation and consider any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers: Application Form
Executive 12 January 2016: Grants to Voluntary Organisations Report

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Service Head: Louise Livingston Executive Head of Transformation

Work Programme

Portfolio	n/a
Ward(s) Affected:	All

Purpose

To consider a Committee Work Programme for the remainder of the 2016/17 municipal year.

Background

1. The External Partnerships Select Committee was appointed by the Council at its annual meeting on 18 May 2016 for the period 2016/17.
2. Part 4 of the Constitution requires the Committee to agree a work programme for the municipal year.
3. The Committee Work Programme will develop through the forthcoming municipal year, to meet new demands and changing circumstances. The Committee will be expected to review its work programme from time to time and make minor amendments as required.

Work Programme 2016/17

4. The Committee is scheduled to meet on the following dates in the 2016/17 municipal year: 28 June 2016, 20 September, 2016, 22 November 2016 and 14 February 2017.
5. The Committee is responsible for Scrutiny of other agencies which affect the economic, social and environmental well-being of the Council's area, including the Health and Wellbeing Board and the Police and Crime Panel. It also carries out the Council's statutory crime and disorder function and will receive regular updates on community safety in the borough from the Neighbourhood Inspector.

Proposal

6. Members are asked to consider and agree the work programme for the remainder of 2016/17 attached at Annex A.

Resource Implications

7. Resource implications will depend on the issues brought before the Committee. The implications both in terms of prior to/during the meeting and any resultant work will have to be assessed when individual meetings are planned and the Committee decisions are known.

Recommendation

8. The Committee is asked to consider and agree a work programme for the remainder of the 2016/17 municipal year as set out in Annex A.

Background Papers: None.

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ANNEX A

External Partnerships Select Committee

Work Programme 2016/17

<u>Meeting Date</u>	<u>Organisation</u>
28 June 2016	Voluntary Support North Surrey Tringhams Lunch Club Surrey Heath Age Concern
20 September 2016	Basingstoke Canal Authority Blackwater Valley Countryside Partnership Accent Housing Group Sentinel Housing Group Thames Valley Housing Association
22 November 2016	Citizens Advice Surrey Heath *Camberley Job Club / Frontline Free Debt and Benefit Advice * Business Associations
14 February 2017	*Frimley Park Hospital Surrey Heath Health and Wellbeing Board Surrey Heath Partnership * Surrey Police and Crime Panel * Crime and Disorder Function

*To be confirmed